



Hakuba Snow Experience 2-Day Tour

(HAKUBA-2D)

※Winter-Only Tour

This tour operates during the winter ski season, generally from December to March. The exact operating period may vary each year depending on snowfall, weather conditions, and the official operating schedule of Hakuba Goryu Ski Resort.

- Enjoy a convenient 2-day Hakuba ski getaway with hotel pickup and drop-off in central Tokyo
- Spend two days at Hakuba Goryu Ski Resort, surrounded by spectacular Northern Alps scenery
- Experience a variety of ski areas, including professional courses, a snow park, and beginner-friendly and family zones

D1 / 07: 30	Tokyo	Meeting boarding and alighting package: 7:00 Tokyo Station 7:30 Shinjuku Hotel and B&B pick-up/drop-off/pick-up package: 6:30-7:00 ※ We will not wait for late arrivals, so it is recommended to wait at the meeting location 10 minutes before departure. The pick-up order and time will be arranged by the driver based on the driving distance and other circumstances. Please understand and cooperate with each other and follow the driver's arrangements.
D1 / 12: 00	Hakuba	▼ Hakuba Goryu Ski Resort (about 5 hours, including free lunch time, lunch is at your own expense) Hakuba Goryu Ski Resort is located at the entrance of Hakuba Mountain, with spectacular scenery of the Northern Alps in front of you and a superb location. The snow season lasts from late November to the Golden Week in May. Various professional areas such as competition slides, cat jumping slides, SNOW PARK, and children's slides are designed on the three major landslides of ALPS, TOOMI, and IIMORI. Dedicated staff provide professional snow grooming services every day to ensure that tourists can play comfortably and safely. The ski competition venue of the 1998 Nagano Winter Olympics~ It is one of Japan's ski resorts, famous for its natural powder snow and heavy snowfall. ※Winter sports and activity fees at the ski resort are not included. Guests may select and pay for activities according to their own interests.
D1 / 17: 30	Hakuba	Hakuba, Nagano – Hakuba Mountain Hotel (3★) or another hotel of equivalent standard
D2 / 09: 00	Hakuba	▼ Hakuba Goryu Ski Resort (about 4 hours, including free lunch time, lunch is at your own expense) Hakuba Goryu Ski Resort is located at the entrance of Hakuba Mountain, with spectacular scenery of the Northern Alps in front of you and a superb location. The snow season lasts from late November to the Golden Week in May. Various professional areas such as competition slides, cat jumping slides, SNOW PARK, and children's slides are designed on the three major landslides of ALPS, TOOMI, and IIMORI. Dedicated staff provide professional snow grooming services every day to ensure that tourists can play comfortably and safely. The ski competition venue of the 1998 Nagano Winter Olympics~ It is one of Japan's ski resorts, famous for its natural powder snow and heavy snowfall. A large number of Japanese and tourists from all over the world come to Hakuba on New Year's Day. ※Winter sports and activity fees at the ski resort are not included. Guests may select and pay for activities according to their own interests.
D2 / 14:30	Return trip	Depart for Tokyo. The actual arrival time may vary depending on traffic and road conditions.

***The above itinerary schedule may be adjusted due to weather, road conditions and other reasons, please understand.**

INCLUDED

- 1) Shared round-trip transportation by air-conditioned vehicle, with driver service as specified in the itinerary;
- 2) One-night accommodation at White Hakuba Lake View Resort or another hotel of equivalent standard, including breakfast and subject to availability.
- 3) Vehicle fuel costs, tolls, and highway tolls. Vehicle service time: within 10 hours (Japanese law);
- 4) Driver service fee (exquisite small group of 1-13 people; bus group of 14-45 people, actual will be adjusted according to the number of people in the group on that day);
- 5) Reference models: 5-7-seater cars: Toyota Alphard or similar; 9-14-seater cars: Toyota HAICE or similar; 18-22-seater cars: small buses; 22-seater cars and above: large buses. The above vehicles are for reference only, and the actual number will be adjusted according to the number of people traveling on the day;
- 6) Children aged 0-2 are free of charge without occupying a seat; children aged 3 and above are treated as adults.

NOT INCLUDED

- 1) Meals, attraction tickets, local self-funded projects and other personal consumption expenses not specifically listed as included. Ski lift tickets, equipment rental, ski wear rental, lessons, and other optional activities are not included unless specifically stated;
- 2) Other items not mentioned in the above [fee included].

CANCELLATION POLICY

- More than 15 days before departure: 100% refund.
- 15 days or less before departure: No refund.

IMPORTANT NOTES

- 1) Luggage is accepted subject to vehicle capacity. Please provide the number and approximate size of your luggage when booking. Additional or oversized luggage may incur an extra charge or may not be accepted.
- 2) Once a booking has been confirmed, the travel date cannot be changed arbitrarily. Any resulting loss shall be borne by the guest.
- 3) Please provide complete booking information, including your name, number of participants, phone number, WeChat ID or WhatsApp number, and boarding location, to avoid errors that may affect the itinerary.
- 4) Please carry and carefully safeguard your passport and valuables throughout the tour. Guests shall be responsible for any loss, theft, or damage.
- 5) Elderly guests, guests with hypertension, heart disease, or other cardiovascular conditions, and pregnant guests are advised to travel with a family member or companion.
- 6) Guests under 18 years old may not book this tour independently. A legal guardian must book and accompany them.
- 7) This is a fixed shared-vehicle itinerary. Guests must follow the scheduled stay duration at each attraction and the instructions of the driver and guide.
- 8) This is a shared group tour. The vehicle is not exclusive to your party. If you require a flexible itinerary, please refer to our private charter tour service.
- 9) No refund will be provided if a guest fails to join or withdraws from the tour due to personal reasons or late arrival.

If a guest leaves the group during the tour without authorization, the tour will be deemed cancelled and no refund will be provided. The guest shall also be responsible for any resulting personal injury or property loss.

- 10) Arrival times may vary due to traffic conditions, weather, holidays, crowds, or other force majeure events. In the event of delays or cancellation caused by such circumstances, no refund may be requested on this basis.
- 11) Please wear comfortable clothing and suitable shoes for the tour.
- 12) Please comply with Japanese laws and regulations. Do not carry any items prohibited under Japanese law.
- 13) During free time, please pay attention to your personal safety and belongings. Guests shall be responsible for any accident or loss caused by failure to follow safety instructions.

GUEST ELIGIBILITY

- 1) Guests aged 70 or above must be in suitable health for travel and must be accompanied throughout the tour by a family member or friend aged 22 or above.
- 2) Guests under 18 years old must be accompanied throughout the tour by at least one adult passenger.
- 3) Elderly guests are required to provide a health certificate. Please complete the certificate and submit it to the booking staff before departure. An electronic copy is acceptable.
- 4) Pregnant guests and guests with heart disease, acrophobia, or other special conditions are not recommended to join this tour and may be refused participation. Please book with caution.
- 5) Guests who are not Chinese mainland nationals may book this product. However, language services are available only in Chinese and Japanese.

ITINERARY NOTES

- 1) Arrival times may vary due to unpredictable traffic conditions, weather, holidays, and crowds. Under Japanese law, the driver's maximum working time is 10 hours. To ensure driver safety and stable operation, the itinerary may be adjusted according to actual conditions, including reducing sightseeing time or cancelling certain attractions. We sincerely ask for your understanding and support for adjustments made to ensure safety.
- 2) We apologize for any inconvenience caused by the above or other force majeure events. For the safety of both the driver and passengers and to ensure smooth operation of the group, no refund can be provided in such circumstances.
- 3) We are committed to providing the best travel experience possible. However, in certain circumstances, the itinerary may need to be adjusted flexibly according to actual conditions. Thank you for your understanding and support.
- 4) Force majeure events may include, but are not limited to:
 - Natural disasters, such as earthquakes, volcanic eruptions, floods, and typhoons
 - Traffic accidents and traffic congestion
 - Severe weather, such as heavy snow, rainstorms, and dense fog
 - Government regulations, emergency measures, and traffic controls
 - Medical emergencies involving guests or group members
 - Strikes, protests, social unrest, and other social events
 - Mechanical failure of transportation vehicles

TRAVEL INFORMATION

- 1) Pickup and Meeting Point

Please arrive at the designated pickup point at the specified time. Late arrival is not permitted. This product cannot be cancelled, changed, transferred to another departure, or joined midway. Guests who miss the tour for personal reasons shall bear the resulting loss.

- 2) During the Tour

- Guests may not leave the group early or leave the tour midway. Any unused portion will be considered voluntarily forfeited and will not be refunded. Guests shall be responsible for any accident occurring after leaving the group.

- During peak travel seasons or other special periods, the departure time may be brought forward or slightly delayed. The final departure time is subject to the guide's notification.

- Transportation, sightseeing, and stopover times are subject to actual conditions on the day. In special circumstances, such as traffic congestion or adverse weather, the guide may reasonably adjust the order of attractions after consulting with guests, provided that no attraction is removed from the itinerary.

- Meals are not included. Breakfast, lunch, and dinner are at your own expense. Some restaurants do not allow outside food or guests to occupy a seat without ordering. Please take note.

- 3) Local Customs and Regulations

Please respect local culture, customs, and regulations during the tour.

- 4) Weather

- The itinerary may be adjusted due to weather or other factors. For your safety, staff may require guests to stop outdoor activities and make alternative arrangements after consultation. The actual arrangements on the day shall prevail.

- In severe weather or other force majeure circumstances, parks may delay or change the operating hours of facilities and performances without prior notice, or may cancel certain activities or performances.

- Flowering conditions are mainly affected by weather. If the flowers are not in their peak viewing period, the tour will still operate as scheduled. Guests who are concerned about this should book with caution.

- 5) Meals

Meals are not included and must be arranged at your own expense.

- 6) Shopping

- Some attractions, restaurants, and rest areas may contain shops. These are not designated shopping locations arranged by the travel agency. Please shop responsibly according to your needs and request necessary receipts. Guests shall be responsible for any disputes arising from purchases.

- Some destinations may have privately operated entertainment or commercial facilities without proper operating qualifications and with potential safety risks. For your safety and health, please consider carefully before making a purchase.

KIND REMINDERS

- 1) Please keep your mobile phone reachable throughout the tour so that local staff can contact you when necessary.
- 2) If you are prone to motion sickness or seasickness, please prepare appropriate medication or preventive measures in advance.
- 3) Please wear comfortable clothing and shoes. We recommend bringing sunscreen, insect repellent, a windproof jacket, and a camera.
- 4) Please take care of your personal belongings and avoid bringing valuables. Guests shall be responsible for any loss or damage during the tour.

SAFETY NOTICE

Swimming, rafting, diving, skiing, skating, snow activities, and similar activities involve certain risks. Before participating, please assess your own physical condition and carefully review the notices and recommendations issued by local authorities and other professional organizations.