



Hakone & Owakudani Day Tour

(FUJI-D)

- Choose between a Mt. Fuji-view hot spring experience or shopping at Gotemba Premium Outlets
- Explore Owakudani volcanic valley, famous for its dramatic landscapes and geothermal activity
- Visit Lake Ashi and Hakone Shrine to see the iconic red torii gate by the lake

08: 30	Tokyo	8:00 JR Tokyo Station Marunouchi North Exit (meeting-point pickup and drop-off option) 8:30 In front of Sumitomo Mitsui Banking Corporation at Shinjuku West Exit (meeting-point pickup and drop-off option) 7:00–8:30 Door-to-door pickup from hotels and B&Bs in Tokyo's 12 designated wards (hotel/B&B pickup and drop-off option) Remarks: 1. Shinjuku District 2. Chiyoda District 3. Chuo District 4. Taito District Hotels/B&Bs can directly confirm door-to-door pick-up Others [5. Minato Ward 6. Shibuya Ward 7. Toshima Ward 8. Nakano Ward 9. Sumida Ward 10. Koto Ward 11. Bunkyo Ward 12. Edogawa Ward] require secondary confirmation ※ We will not wait for late arrivals, so it is recommended to wait at the meeting location 10 minutes before departure. The pick-up order and time will be arranged by the driver based on the driving distance and other circumstances. Please understand and cooperate with each other and follow the driver's arrangements.
10: 30	Gotemba	Choose one of two experiences: a Mt. Fuji-view day-use hot spring or shopping at Gotemba Premium Outlets. Lunch is at your own expense. You can choose to take a hot spring bath with a view of Mt. Fuji or visit the outlets. ▼ Day-Use Hot Spring Experience (approximately 2 hours; Gotemba Premium Outlets will not be visited) If you choose the hot spring option, transportation will be provided by the same vehicle. You will visit Konohana no Yu, which opened in late 2019. The hot spring is named after Konohanasakuya-hime, the goddess enshrined at Mt. Fuji and Fujisan Sengen Taisha Shrine. Enjoy high-quality water from the facility's own source and a large open-air bath with spectacular views of Mt. Fuji. Reference admission fee: JPY 1,800 on weekdays and JPY 2,200 on weekends and public holidays. Bathing fees are at your own expense. Official website: https://www.gotemba-konohananyu.jp/ If Konohana no Yu is closed, the visit will be changed to Gotemba Fuji Eight Views. Reference admission fee: JPY 1,200 on weekdays and JPY 1,500 on weekends and public holidays. Bathing fees are at your own expense. Official website: http://www.fujihakkei.jp/spa.html ▼ Gotemba Premium Outlets (about 2 hours) If you don't go to the hot springs, you need to leave the parking lot and take the elevator to reach the hot springs. You can't drive up there. Gotemba Premium Outlets, a shopping mall with a panoramic view of Mt. Fuji. There are many famous Japanese brand stores gathered here. Luxury brands such as Gucci and Prada have a complete range of styles and prices. You must not miss this place when shopping. Hot spring admission is not included and must be paid at your own expense. Gotemba Premium Outlets is closed once a year, on the third Thursday of February.
13: 00	Owakudani	▼ Owakudani (about 1 hour) Owakudani is located in Hakone City at the southeast corner of Mt. Fuji. It is a famous tourist attraction in Hakone. Owakudani, a tourist attraction in Japan, is the remains of a volcanic crater formed by a major volcanic eruption on the north side of Mt. Kamiyama at the end of the Hakone volcanic activity about 4,000 years ago. Owakudani is an active volcanic valley known for its volcanic gasses, steaming vents, and black eggs cooked in naturally heated water. It was not until Emperor Meiji visited there in 1876 that it was renamed Owakudani. The famous specialty of Owakudani is the black hot spring egg. According to ancient legend, eating one can extend your life by 7 years.
14: 30	Hakone	▼ Lake Ashi Torii and Hakone Shrine (about 2 hours) Lake Ashi is a volcanic lake located in Mount Hakone. It was formed approximately three thousand years ago and is the largest lake in Kanagawa. It is a very famous tourist spot and a famous place to see Mt. Fuji in the distance. The red torii standing on Lake Ashi is the landmark of Hakone Shrine [Lake Torii]. Together with the outline of Fuji, it is reflected on the lake. It is difficult to find better words to describe it except for the stunning scenery. The Hakone Pirate Ship is an optional sightseeing activity. The ticket fee is not included and must be paid at your own expense. There are three pirate ships: Victory, the second-generation Southern European Royal Sun and the Queen Ashiko. Victory: maiden voyage in 2007, carrying 500 passengers on three floors, based on the 18th century British symbolic battleship "Victory". The second-generation Southern European Royal Sun: 2013 It made its maiden voyage in 2019, carrying 565 passengers on the 4th floor. It was based on the French flagship battleship "Royal Louis" and was decorated with many crew figures and steering wheel decorations. The Queen Ashi Lake: maidenly sailing in 2019, it carried 541 passengers on the 4th floor. The golden hull is above the blue waves. Its color, materials and patterns fully reflect the classical elegance. It is the most luxurious cruise ship on Lake Ashi. Recommendation: Hakone-machi Port-Motohakomachi Port, one-way pirate ship takes about 10 minutes, one-way 1,200 yen (please pay for yourself) Hakone Shrine Hakone Shrine was founded in 757 by Manwaki Shonin on Mt. Hakone, which has been a sacred place for mountain faith since ancient times. It was worshiped by many military commanders including Minamoto Yoritomo and Tokugawa Ieyasu. Hakone Shrine has been a famous shrine revered as the chief guardian of the Kanto region, Hakone Daigongen, since ancient times. It is believed to be a god of good fortune that is very effective in traffic safety, wishes coming true, love affairs, and luck and misfortune.
16: 30		Returning to Tokyo, the return time is for reference only. You may return earlier due to smooth itinerary on the day, good road conditions, etc. (The drive takes about 1.5 hours to 2 hours)
18: 30	Tokyo	Estimated arrival at JR Tokyo Station Marunouchi North Exit, Shinjuku West Exit, or your hotel/B&B. Tour ends upon arrival. VIPs who have a boarding and alighting package can break up the group directly at Tokyo Station or Shinjuku to end their trip. VIP guests of the hotel and B&B pick-up package should wait for the shuttle bus to arrive and arrange to return to the hotel/B&B to end the trip.

*The above itinerary schedule may be adjusted due to weather, road conditions and other reasons, please understand.

INCLUDED
1) Shared round-trip transportation by air-conditioned vehicle, with driver service as specified in the itinerary; 2) Vehicle fuel costs, tolls, and highway tolls; 3) Vehicle service time: within 10 hours (Japanese law); 4) Driver service fee (exquisite small group of 1-13 people; bus group of 14-45 people, actual will be adjusted according to the number of people in the group on that day); 5) Reference models: 5-7-seater cars: Toyota Alphard or similar; 9-14-seater cars: Toyota HAKE or similar; 18-22-seater cars: small buses; 22-seater cars and above: large buses. The above vehicles are for reference only, and the actual number will be adjusted according to the number of people traveling on the day; 6) Children aged 0-2 are free of charge without occupying a seat; children aged 3 and above are treated as adults.
NOT INCLUDED
1) Accommodation expenses, meals, attraction tickets, local self-funded projects and other personal consumption expenses 2) Other items not mentioned in the above [fee included]

IMPORTANT NOTES

- 1) Luggage is accepted subject to vehicle capacity. Please provide the number and approximate size of your luggage when booking. Additional or oversized luggage may incur an extra charge or may not be accepted.
- 2) Once a booking has been confirmed, the travel date cannot be changed arbitrarily. Any resulting loss shall be borne by the guest.
- 3) Please provide complete booking information, including your name, number of participants, phone number, WeChat ID or WhatsApp number, and boarding location, to avoid errors that may affect the itinerary.
- 4) Please carry and carefully safeguard your passport and valuables throughout the tour. Guests shall be responsible for any loss, theft, or damage.
- 5) Elderly guests, guests with hypertension, heart disease, or other cardiovascular conditions, and pregnant guests are advised to travel with a family member or companion.
- 6) Guests under 18 years old may not book this tour independently. A legal guardian must book and accompany them.
- 7) This is a fixed shared-vehicle itinerary. Guests must follow the scheduled stay duration at each attraction and the instructions of the driver and guide.
- 8) This is a shared group tour. The vehicle is not exclusive to your party. If you require a flexible itinerary, please refer to our private charter tour service.
- 9) No refund will be provided if a guest fails to join or withdraws from the tour due to personal reasons or late arrival.

If a guest leaves the group during the tour without authorization, the tour will be deemed cancelled and no refund will be provided. The guest shall also be responsible for any resulting personal injury or property loss.

- 10) Arrival times may vary due to traffic conditions, weather, holidays, crowds, or other force majeure events. In the event of delays or cancellation caused by such circumstances, no refund may be requested on this basis.
- 11) Please wear comfortable clothing and suitable shoes for the tour.
- 12) Please comply with Japanese laws and regulations. Do not carry any items prohibited under Japanese law.
- 13) During free time, please pay attention to your personal safety and belongings. Guests shall be responsible for any accident or loss caused by failure to follow safety instructions.

GUEST ELIGIBILITY

- 1) Guests aged 70 or above must be in suitable health for travel and must be accompanied throughout the tour by a family member or friend aged 22 or above.
- 2) Guests under 18 years old must be accompanied throughout the tour by at least one adult passenger.
- 3) Elderly guests are required to provide a health certificate. Please complete the certificate and submit it to the booking staff before departure. An electronic copy is acceptable.
- 4) Pregnant guests and guests with heart disease, acrophobia, or other special conditions are not recommended to join this tour and may be refused participation. Please book with caution.
- 5) Guests who are not Chinese mainland nationals may book this product. However, language services are available only in Chinese and Japanese.

ITINERARY NOTES

- 1) Arrival times may vary due to unpredictable traffic conditions, weather, holidays, and crowds. Under Japanese law, the driver's maximum working time is 10 hours. To ensure driver safety and stable operation, the itinerary may be adjusted according to actual conditions, including reducing sightseeing time or cancelling certain attractions. We sincerely ask for your understanding and support for adjustments made to ensure safety.
- 2) We apologize for any inconvenience caused by the above or other force majeure events. For the safety of both the driver and passengers and to ensure smooth operation of the group, no refund can be provided in such circumstances.
- 3) We are committed to providing the best travel experience possible. However, in certain circumstances, the itinerary may need to be adjusted flexibly according to actual conditions. Thank you for your understanding and support.
- 4) Force majeure events may include, but are not limited to:
 - Natural disasters, such as earthquakes, volcanic eruptions, floods, and typhoons
 - Traffic accidents and traffic congestion
 - Severe weather, such as heavy snow, rainstorms, and dense fog
 - Government regulations, emergency measures, and traffic controls
 - Medical emergencies involving guests or group members
 - Strikes, protests, social unrest, and other social events
 - Mechanical failure of transportation vehicles

CANCELLATION POLICY

- More than 3 days before departure: 100% refund
- 2-3 days before departure: 50% refund
- 1 day before departure or on the departure date: No refund

TRAVEL INFORMATION

- 1) Pickup and Meeting Point
 Please arrive at the designated pickup point at the specified time. Late arrival is not permitted. This product cannot be cancelled, changed, transferred to another departure, or joined midway. Guests who miss the tour for personal reasons shall bear the resulting loss.
- 2) During the Tour
 - Guests may not leave the group early or leave the tour midway. Any unused portion will be considered voluntarily forfeited and will not be refunded. Guests shall be responsible for any accident occurring after leaving the group.
 - During peak travel seasons or other special periods, the departure time may be brought forward or slightly delayed. The final departure time is subject to the guide's notification.
 - Transportation, sightseeing, and stopover times are subject to actual conditions on the day. In special circumstances, such as traffic congestion or adverse weather, the guide may reasonably adjust the order of attractions after consulting with guests, provided that no attraction is removed from the itinerary.
 - Meals are not included. Breakfast, lunch, and dinner are at your own expense. Some restaurants do not allow outside food or guests to occupy a seat without ordering. Please take note.
- 3) Local Customs and Regulations
 Please respect local culture, customs, and regulations during the tour.
- 4) Weather
 - The itinerary may be adjusted due to weather or other factors. For your safety, staff may require guests to stop outdoor activities and make alternative arrangements after consultation. The actual arrangements on the day shall prevail.
 - In severe weather or other force majeure circumstances, parks may delay or change the operating hours of facilities and performances without prior notice, or may cancel certain activities or performances.
 - Flowering conditions are mainly affected by weather. If the flowers are not in their peak viewing period, the tour will still operate as scheduled. Guests who are concerned about this should book with caution.
- 5) Meals
 Meals are not included and must be arranged at your own expense.
- 6) Shopping
 - Some attractions, restaurants, and rest areas may contain shops. These are not designated shopping locations arranged by the travel agency. Please shop responsibly according to your needs and request necessary receipts. Guests shall be responsible for any disputes arising from purchases.
 - Some destinations may have privately operated entertainment or commercial facilities without proper operating qualifications and with potential safety risks. For your safety and health, please consider carefully before making a purchase.

KIND REMINDERS

- 1) Please keep your mobile phone reachable throughout the tour so that local staff can contact you when necessary.
- 2) If you are prone to motion sickness or seasickness, please prepare appropriate medication or preventive measures in advance.
- 3) Please wear comfortable clothing and shoes. We recommend bringing sunscreen, insect repellent, a windproof jacket, and a camera.
- 4) Please take care of your personal belongings and avoid bringing valuables. Guests shall be responsible for any loss or damage during the tour.

SAFETY NOTICE

Swimming, rafting, diving, skiing, skating, snow activities, and similar activities involve certain risks. Before participating, please assess your own physical condition and carefully review the notices and recommendations issued by local authorities and other professional organizations.